

International coffee shop Müürivahe, 1.5 tundi

Feedback consultation according cultural differences and health situation

Bonus

Cultural exchange

Cultural roots and connections

Cultural heritage and history

Service

Not interested to accept a feedback

Not interested to accept suggestions according cultural and health differences

Not accepting that a distance to customers must be different according cultural roots

For feedback makes a conflict situation and “makes a customer mood to a good one”

For friendly open minded feedback frightens to call the police

When the customer is talking to her friend on chat, sticks her nose to a conversation asking what is customer talking about on personal phone

On providing a friendly feedback to improve a customer service, returns money and asks to leave talking about love concept, supports gossip spreading in art and cultural environment in Tallinn not knowing the situation.